

## The Role of Soft Skills for Students Accounting Industry in the Concept of Digital Transformation by Output Standard Accessories

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**Abstract:** In the current renovation process, the education sector in general and universities in particular are innovating in terms of educational contents, programs, and methods in the direction of capacity development for students. Improve the quality of human resource training to meet social needs. The development of soft skills for students in higher education institutions is one of the objective requirements and needs attention. This article points out the role of soft skills for accounting students in the context of digital transformation. At the same time, the article also proposes some basic solutions to develop soft skills in the context of digital transformation towards output standards to meet the needs of accounting students as well as employers labor use.

**Keywords:** Output standards, soft skills, students, accounting.

### 1. Put a Problem

With the requirements set in life and in economic development, the importance of soft skills has been shown. Soft skills help students confidently, dynamically solve problems more easily to succeed in work as well as master their lives. Soft skills are important, but the term "soft skills" is still a new thing for many students. In recent years, the education system of universities and colleges has applied the form of training according to the credit system to help students be more active in the learning process, thereby indirectly training the student's necessary soft skills. But due to a number of objective and subjective factors, soft skills training have not really achieved the desired results. In addition to the training policies from the school, students also need to be aware of the training of soft skills for themselves so that they can improve their capacity and qualifications, contributing to creating intellectual resources to help the country develop quickly keep pace with countries in the region and the world.

Therefore, schools need to equip students with necessary and basic soft skills. Especially, when society is entering the period of digital transformation in all fields, equipping students with "skills" and "soft skills" has become more necessary than ever. In the article, the author presents the role of soft skills for accounting students and some essential soft skills that accounting

students need to have. At the same time, the author offers some solutions to develop soft skills for accounting students in the context of digital transformation to meet output standards.

### 2. Some Basic Concepts Copy

#### 2.1 Soft Skills Concept

Soft skills are the ability, the way we approach and react to the surrounding environment, regardless of professional level, knowledge, due to the process we practice. But should Technical power soft bag including much type carefully power conclude fit with together like: way deliver communication, negotiation, influence, persuasion, introduction, presentation, leadership, teamwork, relationship building, time management, etc.

There are many different conceptions or definitions of soft skills. According to author Forland, Jeremy defines: Soft skill is a term that is socially biased. "Skill Soft is a sociological term that refers to skills related to the use of communicative language, the ability to socialize, and effective attitudes and behaviors in interpersonal communication. In other words, it is a skill related to people blending, living together and interacting with other individuals, groups, groups, organizations and communities".

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Researcher NJ Patrick defines: Soft skills are abilities, how they we adapt to the environment. “Soft skills are abilities, how we approach and react to our surroundings, independent of our expertise and knowledge. Soft skills are not an innate element of personality or knowledge of logical understanding theory but there To be ability power prefer suspect with lip school and child People to create go out events soy sauce works effective on both personal and professional levels” [2].

Authors Nguyen Thi My Loc and Dinh Thi Kim Thoa said: "Soft skills are a term used to refer to skills belonging to emotional intelligence such as: some personality traits (time management). Time, letters stretch, pass via terrible panic, bright create and change new), events economy stamen, carefully power application judge, habits, optimism, sincerity, teamwork skills... These are the factors that affect events corpse create termites relationship with People other. These carefully power This To be rank often Are not okay learned in school, unrelated to professional knowledge, cannot be touched, but not to be carefully power special bye but extra belong owner weak enter fish count belong to ever People. Technical power soft deciding who you are, how you work, is a measure of high performance at work” [4].

Thus, according to the author, soft skills are the skills people accumulate to make themselves easily accepted, work smoothly and achieve efficiency. Because there are many concepts thought other together should also have very much way other together to feces type about carefully power soft. In the post write this, works fake practice central enter one number the carefully power soft but born tablets need right Have to serve in school practice:

- Delivery skills next,
- Work skill group,
- Time management skills time,
- Planning skills plan,
- Leadership skills religion,
- Problem solving skills topic,
- Bright thinking skills create,
- Reception and learning skills ask,
- The ability to look at problems holistically face,
- Reflective thinking skills excuse,
- Theory skills submit.

## 2.2. Digital Transformation Concept

Around the world, digital transformation began to be mentioned a lot around 2015, popular since 2017. However, in Vietnam, the phrase digital transformation began to be mentioned a lot enter about year 2018. The generals Main government gets high Browser Chapter submit Transfer change number country on 3/6/2020.

Digital transformation is the process of total and comprehensive change of individuals and organizations in the way of life, way do job and direction awake product export rely above the labour turmeric number. Transfer change number (Digital transformation) is understood as the application of advances in digital technology such as cloud computing (cloud), big data (Big data), ... into all activities of organizations and businesses to bring about efficiency high yield, boosting sales and brand growth brand.

According to Gartner - the world's leading information technology application research and consulting company, the definition of digital transformation is as follows: Digital transformation is the use of digital technology to change business models, create new revenue and value opportunities.

And Microsoft believes that: Digital transformation is about rethinking the way combinations of people, data and processes to create new value.

Thus, it can be seen that digital transformation was born when the Internet took the throne. Digital transformation has a strong impact on all fields and professions of social life and education lie outside foreign rate. Because So, Have can see that, transfer change number branch spear sex means to be the application of technology, based on the purpose and structure of the educational enterprise. According to the author, move change number there main To be too submit luck use count always change new one way fast quickly of information technology and engineering technology to solve other problems together.

## 3. Output Standards in the Development of Accounting Training Programs

In the process of integration, Vietnam needs to train human resources capable of competing equally with countries in the region and the world to promote rapid and sustainable socio-economic development. To carry out this important task, it is necessary to coordinate and join forces of all stakeholders. The Government has issued the Vietnam National Qualifications Framework (VQF) under the Prime Minister's Decision No. 436/QD-TTg. Vietnam's national qualification framework for higher education is the minimum standards, a set of criteria with the volume, output standards, knowledge requirements, skills, attitudes... asymptotically approaching the standards of other countries in the world. Region and world; appropriate to the requirements of each of those industries, in order to manage the quality of human resources [2]. Industries and fields need a specific and quality output standard framework. Universities rely on it to develop appropriate training programs and graduation standards for students.

### For Students Majoring in Accounting

- *About Knowledge:* Students need to be fully equipped with specialized knowledge, knowledge of economic, political, legal and social issues related to the operating environment of enterprises. Understanding the movement trend of Vietnam and the world economy.
- *About Skills:* Students can apply basic knowledge in economics such as financial activities of organizations, business activities with foreign elements and other economic activities. Ability to learn, work with a plan, cooperate well with other members of the unit. Able to communicate well in all situations and operating environments. Ability to reason, think analytically, solve problems in the field of economic management, investment.
- *About Capacity:* Students have the ability to work in State management agencies from central to local; Vietnamese enterprises or foreign enterprises; organizations of different economic sectors; capable of starting a business and continuing to study at the graduate level.
- *Attitudes:* Students are trained with solid political qualities and good professional ethics.

## 4. The Role of Soft Skills for Accounting Students in Old Man Scene Transfer Change Output Standard Response Number

### 4.1. Soft Skills for Accounting Students

Not only in developed countries, but now all countries participating in the integration process, including Vietnam, are very focused on orienting and finding solutions to train high-quality human resources. In order to do this, it is required that universities must set certain criteria for students to achieve output standards. Currently, universities have built a system of standards suitable for students of different professions. And based on the training program, the output standards for students majoring in Economics, as well as from the analysis and evaluation, the research team has selected and given the necessary soft skills for students. Accounting majors meet output standards, including:

- Interpersonal skills,
- Presentation skills,
- Teamwork skills,
- Problem solving skills and enterprise skills.

In the current period of economic integration, the demand for quality labor is also increasing day by day. In other words, students must clearly understand the requirements of employers to determine the right direction for themselves in learning and practicing the necessary skills, thereby increasing their self-worth and increasing their ability. competitive job search after graduation. For different jobs, employers will have different requirements. For example, for an accountant, it is necessary to have problem-solving skills when errors occur in accounting, or to have teamwork skills to be able to coordinate well with other departments of

the unit. clearly define the cash inflows and outflows from which to avoid deviations...

- **Communication Skills:** are an important factor in life. Communication skills do not simply include listening - speaking, it is also demonstrated through: communicating, exchanging information, sharing ideas; understand the problem, respond and solve the situation ; create relationships; exchange letters, e-mails or other documents. In life, no matter what field, from simple to complex, requires communication, it also means that any position requires a good communication skill. Good communication, subtlety, and wisdom are likened to a sign of a successful person.
- **Presentation Skills:** Is the ability to apply knowledge and skills to present clearly, to express issues to help listeners easily understand the content to be presented. Simply put, a presentation is an expression to let others better understand the content you want to convey. The time to convey information is short but the listener still understands the problem, it is considered a good communication.
- **Teamwork:** The ability to create and maintain positive cooperative relationships with individuals to successfully accomplish common goals. Teamwork helps develop individual skills, acquire knowledge and experience through the process of working together. Not only that, when working in a group is the time when members have to communicate with each other, so that they can improve communication skills, build relationships and support each other to solve problems, increase work productivity. job. In the process, it also promotes creativity and makes the right decisions. Besides, when working in a group, you can't do what you want, but you have to follow the general rules, it helps in training your self- discipline .
- **Problem-Solving Skills:** Is the process of identifying, evaluating and analyzing unexpected problems or situations in work or life, thereby offering the most optimal solutions. The environment around us is constantly changing, which also means that unexpected problems arise every day, so employers always need people who can take on tough challenges and provide appropriate solutions. Problem solving skills help you to have confidence, calm and come up with the best solution. Thanks to the process of identifying, evaluating and analyzing in many different directions, you can make the right choice and master the problems that arise, limiting future risks.
- **Creative Thinking Skills:** The ability to use thinking, creativity, to explore new options, solutions, and topics in a certain field . Developing creative thinking skills helps us train our acumen and ingenuity. Creative thinking will be the key to firmly grasping knowledge, actively exploring new things, and being confident in the face of difficulties. Especially, in modern society, people

are more demanding and tend to be interested in new things. So, if you do not have the ability to be creative, you will soon be eliminated. On the contrary, applying creative thinking to work or daily life makes it easy to create achievements.

Unlike hard skills that depend on expertise and techniques, soft skills focus on personality and emotions. For employers, soft skills are always valued because it is an effective evaluation factor. However, in order to develop yourself further in the future, it is necessary to know how to skillfully combine all these skills.

#### ***4.2. Range Mandarin Important belong to Carefully Power Soft Opposite to with Born Tablets Accounting in Old Man Scene Transfer Change Output Standard Response Number***

At present, society is increasingly moving and developing strongly, so it is imperative for every human being also Right replace change to prefer suspect give edema fit with complete scene. One sentence ask put go out there To be whether these ants awake specializing in branch but the school grand learn bow grant give born tablets Whether Satisfied enough to help students overcome difficulties and challenges in the future when the world is always changing and changing day by day. For students, knowledge is not enough, but students need to prepare more for themselves, which are soft skills. Skill soft Have image enjoy very big next the Friend born tablets right from When still sit above chair lecture road. According to statistics, graduates to get success mainly only 25% are professional knowledge, and 75% are soft skills that students have learned during a journey [5]. Therefore, it is essential to equip students with the soft skills they need strength need set. Are not alike with carefully power hard but born tablets Have can learn, measure measure and corpse clearly defined, soft skills do not contain expertise, cannot be touched. However, they will determine whether you can become a great leader or not are not.

Technical power soft day Okay proof bright Have image enjoy big arrive events wall lose in events career and the living belong to each born pellets. Born tablets have specializing in subject good whether satisfied enough to wall labour. One the question arises why some students do very well in school but when they graduate; they still have not achieved the desired success? Therefore, along with professional expertise, skills soft have shoulder trick very mandarin important opposite to with born tablets in labour job and the living. Technical power soft is art language use to only the carefully power in the live as: carefully power living, carefully power deliver next behavior, leadership skills, teamwork skills, time management skills, creative thinking skills, carefully power create next plan nest position labour work, carefully power nest position events to sue, carefully power find sword job do. Have can affirm determined, born tablets Okay page bag

Good the carefully power above will create termites mandarin generation steady sure as well as being able to become a manager and motivator faster at work. By they have the qualities that soft skills equip such as: having the will to win, having an optimistic outlook, have pure God copper team, draw copper with practice body, deliver next brand fruit, on one's own believe... Because So, shoulder trick of technical power soft opposite to with born tablets Okay can currently in the content apartment copy after:

#### **Rank Best, Page Bag Carefully Power Soft will help Give Born Tablets Accounting Industry Okay Press Statue, Good Feeling and Trusting with Everyone around**

In order to build relationships and earn the respect of those around them, each student must show values through self-reflection. With soft skills such as: persuasion, communication, presentation ... help students quickly gain sympathy from the opposite person. If students have knowledge and ability but cannot express it outside, they cannot succeed. Therefore, just a few basic soft skills will make a difference and students will have certain priorities in the eyes of others. However, that soft skill must be based on honesty and enthusiasm, not as a tool of deception. Only then will you have events believe thought long long opposite to with all People. Do there, they ta Are not should too abuse use the carefully soft skills to hide one's weakness or imperfections close.

#### **Second, Soft Skills will Create Connections between Individuals**

All labour job want real presently Have brand fruit then need Right Have events conclude connect between the wall tablet with together. Technical power soft Good will help give born tablets Have can soy sauce works Good opposite to with the People around, with teacher Miss, Friend raft together help together real presently labour job. One People power motion, understand knowing how to please people is often the center of attention. Confident people will have effective ways and means to connect people with each other. In soft skills, there are countless techniques to help give born tablets lan radiate dynamic force, theory dress, carry arrive good have a cold, special bye To be give all reasonable person do and profit useful belong to events conclude connect. The group carefully ability mandarin on duty next arrives job concludes connect bag include: teamwork skills, leadership skills, team skills position...

#### **Third, Soft Skills will Help Accounting Students Solve Problems More Quickly**

Good soft skills are accumulated through the learning process. Thanks to that, it builds for students the terrible test best determined. Because so, born tablets the accounting profession has can fast quickly find go out direction sentence the most convenient and effective solution as well as easily making flexible

adjustments to the jobs play born. Ask for a favor Have the ants awake Satisfied Okay volume accumulated will help born tablets give go out okay the Orientation to choose and soft skills will help accounting students find the best choice for job processing. Thanks to soft skills, students can accurately judge problems proactively best.

Sometimes, there are jobs that technical skills can't do the best problem. But thanks to analysis, situation handling, connection and related skills, the problem is solved. Problem solving skills in the group of soft skills are commonly known as "carefully" power judge physical love situation". Outside go out, job Have carefully power create next plan, put item pepper also help you quickly solve problems in your life living.

#### **Fourth, Soft Skills will Help Accounting Students Increase their Own Value**

Through some of your own skills, friends, teachers, employers... will have a different view of you. That helps them realize the values of their activities act in your work with trust, assigned tasks, and important tasks. At that time, accounting students will have certain advantages in their work and their values are reflected through salary, bonus and promotion in their work. Self-worth is expressed through both the material aspect and the spiritual aspect.

To get all that, each accounting student needs to actively participate in the school's soft skills training programs as well as social organizations. Students need to be bold, confident in presenting in front of a crowd, and practice their communication skills first many people, because this is one of the important skills for future jobs. Actively discussing and working in groups, this skill helps accounting students to approach exchanging ideas in groups, gaining experience in dispute resolution as well as leadership experience. In addition, work the rest of the group help give born tablets accounting major Have can learn ask and handed out change ants awake mixed together. Greed family the extracurricular activities, volunteer activities because these activities not only create an environment for accounting students to relieve stress, but also create conditions for students to develop and cultivate ethics as well. like the carefully power fish core other like carefully power receive religion, bright create, do job group. Are not stop studying and self- study to improve professional knowledge as well as other complementary knowledge such as foreign languages nice labour turmeric pine believe... to increase matter quantity, brand fruit learn practice also like labour job after this.

#### **5. Real Status about Carefully Power Soft belong to Born Tablets Current Accounting now in Old Man Scene Transfer Change Output Standard Response Number**

Research on the current situation of some soft skills of university students today through the process

of surveying accounting students. Students selected for the studies are second and third year students. Through the survey process, it can be seen that students are quite confident in the process of being evaluated for soft skills that the author conducts surveys and surveys. Thus, it can be seen that this is one of the positive signs of the student's soft skills picture. It can be seen that the students themselves see themselves as having good ability in activities and have the right view of the skills. Soft skills needed during university study are required. The skills that you realize you need to have right from university are: teamwork skills (60.7%), presentation skills (70.2%); comprehensive problem-seeking skills (57.8%), receiving and learning skills (54.3%), critical thinking skills (51.5%). Those perceptions will help students be more proactive in training the skills they need. From being aware of those skills will help students learn and achieve higher results. Equipping the necessary soft skills will directly affect the learning results of each student. Therefore, in order to have all the necessary soft skills, each student needs to constantly strive and practice while receiving the attention and help of teachers and friends around.

In addition to promoting some of the above soft skills, some other skills that receive very little attention from students are leadership skills (25%), planning skills (27.9%). Although aware of the importance of soft skills for themselves, there are a number of skills that students are not aware of the role and benefits of those skills in the learning process, which should arise. There are skills that are valued, but there are skills that are not appreciated. If all skills are perfected by students, it will be of great help to students and help them achieve high academic results and be more confident in life. In study as well as in life, every skill for students is very necessary. Recognizing the importance of soft skills, students have trained themselves with basic skills to make it easier to apply for jobs after graduation, easier to advance in work, to help find profitable jobs high income,...

#### **6. One Number Prize France Aim Play Develop Carefully Power Soft Opposite to with Born Tablets Accounting in Old Man the Digital Conversion Scene Meets the Output Standard**

We are living in the era of Industrial Revolution 4.0, the era of digital transformation taking place go out with speed degree fast and strong strong. Main the events variable change there satisfied works dynamic next life living socio- economic, all areas of life and education is no exception. Education is the place that directly trains human resources for the development of the land water.

#### ***First, Students Need to Raise their Awareness of the Importance of Skills.***

Every student, right from the time he is sitting on the university lecture chair, needs to have a clear and complete awareness of the role and importance of soft

skills for himself. Therefore, in order to develop soft skills for students to achieve high efficiency, each educational institution needs to elevate. High receive awake belong to rolling set lecture tablets and born tablets about carefully power soft. Receive awake Have Right action is right action. Therefore, raising awareness of both lecturers as well as students is one of the very important factors affecting the training quality of higher education institutions as well as the development of soft skills for students in the future home school.

Main in too submit elevate High receive awake give born tablets about range mandarin important belong to job need must develop soft skills that will help students practice and strive ; \_ help students get motivated force to forging training and learn practice. To lecture tablets and born tablets Have can easy easy receive awake Okay shoulder game of carefully soft skills in action dynamic teach and learn then can \_ up onion one number the work like: organize \_ the the festival beautiful, sit phlegm, the session practice, cage graft pine via the Hentai dynamic lecture teach...

### ***Secondly, Renovating the Process of Organizing the Teaching and Learning of Soft Skills for Accounting Students***

The development of soft skills for accounting students' needs to be done systematically and on a regular basis. Therefore, it is important to improve the forms of learning organization in order to promote the initiative, creativity and activeness of students to help accounting students be able to operate independently and autonomously she is needed.

The process of forming soft skills for students can be done through many ways the Hentai dynamic other together like: pine via the Hentai dynamic foreign lock up, Hentai dynamic belong to shock teams, of clubs (informatics club, foreign language club, entertainment club, science club,...). Through all these activities, each accounting student will have the opportunity to practice and perfect himself; assert themselves, practice basic soft skills such as communication skills, teamwork skills, observation and analysis skills, etc. At the same time, through teaching activities, additional skills are integrated required software through the integration in the content of knowledge of specific subjects. It is possible to organize picnics and practical activities in accordance with the output standards of each subject to create favorable opportunities for accounting students to gradually become officials and practice their skills soft for version close.

However, soft skills teaching and training activities must derive from student needs and labor market needs. Accounting students can only actively participate in learning if those soft skills and knowledge are really useful and necessary for their career and

future. Accounting students have both access to knowledge, practice skills, and train a positive attitude, thereby gradually perfecting their abilities after graduation. This is also one of the core foundations that make up the quality of education in the university environment of the soft skills module. The more skills an accounting student has, the more likely they are to succeed in life.

### ***Third, Invest in Facilities and Human Resources for the Skill Development Process***

Investment in facilities and human resources is a necessary condition for the development of soft skills for students. Teaching facilities and equipment are necessary conditions to realize the goal of innovating teaching methods. Therefore, schools need to increase investment and construction of facilities as well as human resources to serve the teaching process as well as the process of developing soft skills for accounting students. . In the process of building facilities, schools need to pay attention to the elements and lists needed for teaching, develop regulations on equipment preservation as well as regulations on use and training for students. Staff as well as lecturers on the use and maintenance of machines, implementation of educational socialization, etc.

At the same time, educational institutions need to assemble a team of knowledgeable and experienced lecturers to participate in the teaching process and share soft skills with students. Most accounting students after graduating from school in the process of finding job opportunities are through the interview process. It is through this process that both employers and students will have an objective assessment of the quality and reputation of the University. Only when the qualifications of the teaching staff are improved will the soft skills of each student be significantly improved. In order to improve the quality of the teaching staff, it is necessary to regularly organize reports, seminars, and thematic seminars between groups of lecturers inside and outside the school together or can also invite more experts to exchange experiences to find the most suitable way.

### ***Fourth, Educational Institutions Need to Develop a Training Program that Integrates Soft Skills Applied to the Output Standards in the Training Program***

For each specific module, it is necessary to review and adjust the output standards of each skill in accordance with the characteristics of each training discipline and social practice. Develop output standards so that the training goes into depth and is highly applicable and practical. In the process of building output standards, schools need to focus on the approach of students' abilities, focus on outputs and follow the Bloom scale to most clearly determine what is achieved and measure specific results when evaluating.

In order to meet the requirements of the future labor market, soft skills training is put into teaching and becomes a requirement of the output standard for all majors. According to the application-oriented training program, students must fully meet the output standards in terms of knowledge, skills and attitudes. In addition to the professional, computer and foreign language output standards; students must have soft skills from basic to advance.

## 7. CONCLUDE

Soft skills play an extremely important role in the learning process as well as the future work of each student. Accounting students want to succeed in work as well as in study, in addition to professional knowledge and hard skills; it also depends on most of the soft skills. Soft skills will partly affect the success or failure of students. When fully equipped with soft skills, it will help students integrate well, have scientific learning methods that bring high results, and promote professional knowledge to achieve success.

The process of training soft skills of each student is like a journey. If you want the journey you are going on to be an interesting adventure, fulfilling the set purpose, each student needs to manage that journey well. If students do not manage their journey well, it will become an aimless, fruitless journey. Therefore, every accounting student should take the time and effort to learn and practice soft skills for himself to improve himself, so that this life becomes more meaningful and better; especially in the current digital transformation now.

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